

Support and Downloads

16-06-2022

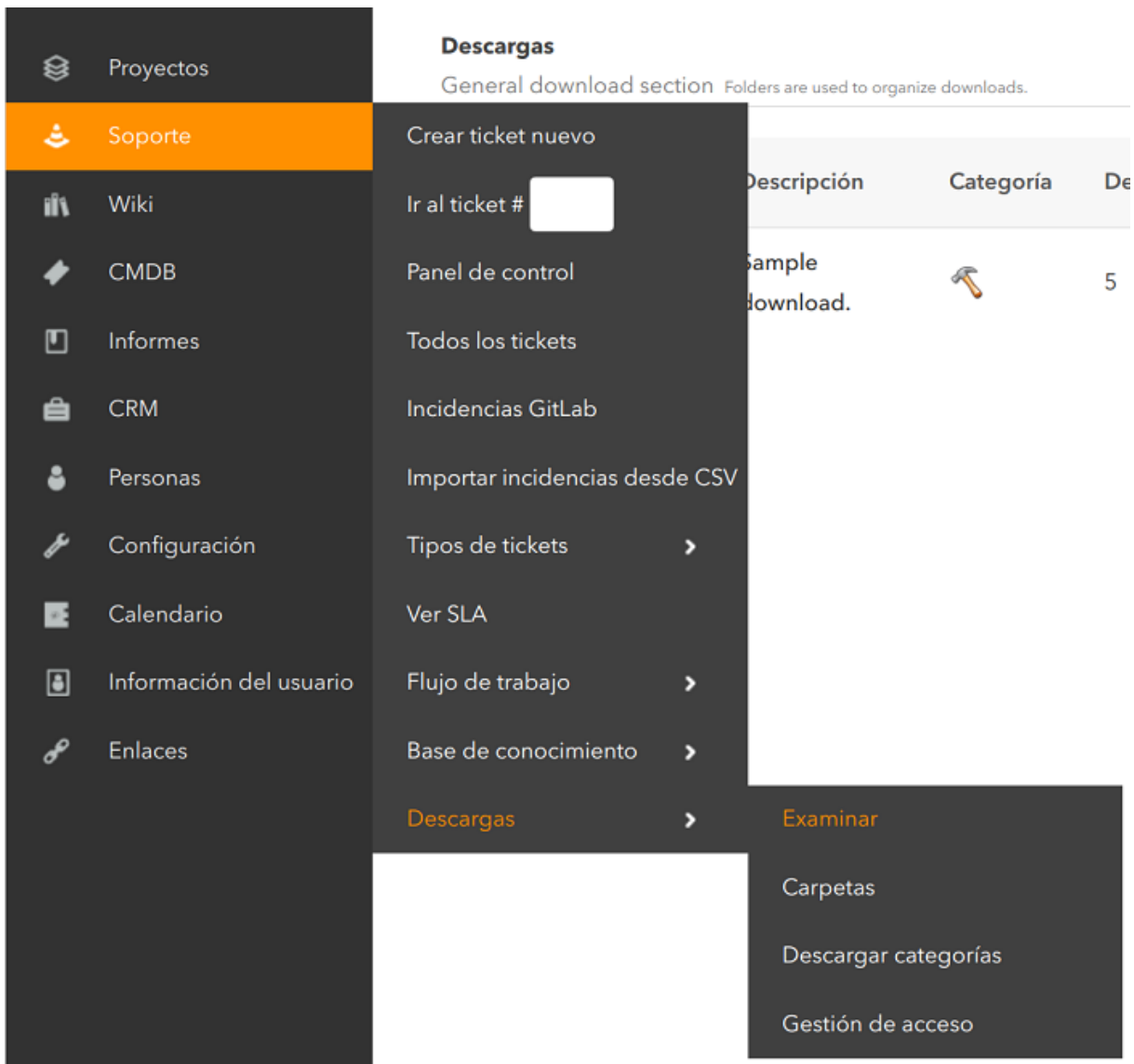




Support and Downloads

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Integria IMS has a **centralized Download environment**, which allows files and software release distribution to customers and users. All items in Downloads must belong to a Category, which may be related to a group. This allows access control of the different users. Also, Downloads are classified into Folders.



The first thing we will do is manage Folders and Categories.



Folders

Download files are grouped into folders. To see the list, click **Downloads** → **Folders** . From this section you may also create new folders.

Gestión de carpetas

Carpetas

Nombre	Icono	Elementos	Padre	Borrar
Releases Integria 5.0		0		
General download section		1		

[Crear](#)

To create a new folder, assign it a name, an icon, a description and whether it has a root folder.

Gestión de carpetas

Actualizar tipo existente



Nombre	Icono	Carpeta de archivos padre
<input type="text" value="Releases Integria 5.0"/>	<input type="text" value="applications-other-3.png"/>	<input type="text" value="Ninguno"/>
Descripción		
<input type="text" value="Actualizaciones de Integria IMS"/>		

Categories

All the elements that make up a folder have to belong to a category, which means that you will have to have them created first. To do this, click **Downloads** → **Download categories** and access the view of the different categories that you have configured. From this same section create new categories by clicking **Create**.



Descargar gestión de categoría

Categorías definidas

Nombre	Icono	Grupos	Elementos	Borrar
Integria 5.0			0	
Tool downloads		All	1	

Crear 


In the new screen, name the new category and assign it an icon. Click **Create** to save the changes. That way, we add all the categories the folders in your system will belong to.

Categoría

Crear una categoría nueva



Nombre

Icono 

Crear 

downloads

When you access the **Browse** section of the Downloads menu, you will see a list with the different Folders.



Descargas

Carpetas



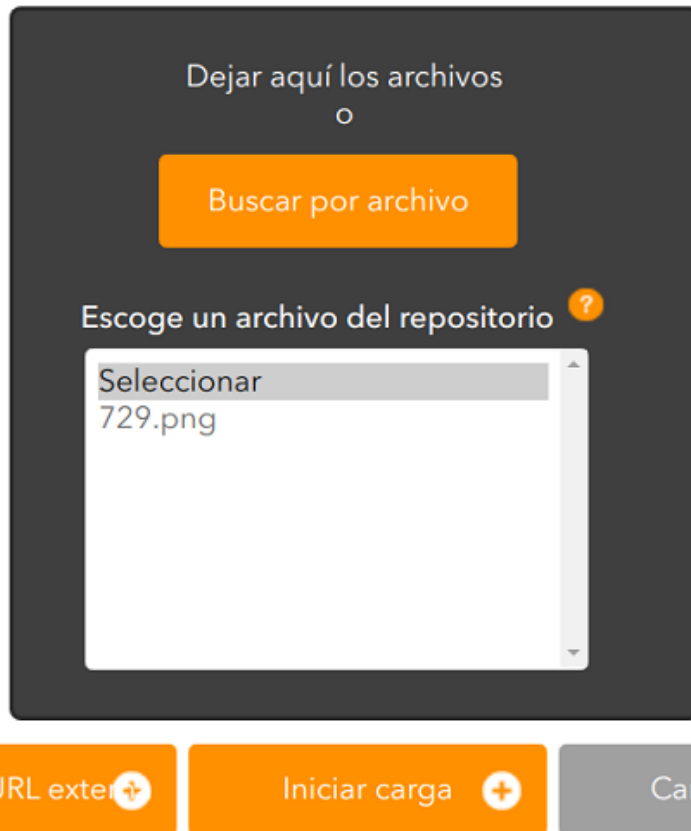
General download section
Folders are used to organize downloads. (1 file)
Last update: 2021-01-21



Releases Integria 5.0
Actualizaciones de Integria IMS (0 files)


Añadir archivos 

To add new elements, just select **Add files** and a view like this will be displayed.






Dejar aquí los archivos
○

Buscar por archivo

Escoge un archivo del repositorio 

Seleccionar
729.png

Utilizar una URL externa  Iniciar carga  Cancelar carga 

Where you may select any of the files that are in the repository, or select a file from



another location with the **Search by file** option. Once the file is selected by either of the two possible ways, a new dialog will be displayed where you may select the category the file belongs to, its folder and whether you want to generate a public link. Through this link you may access the file download of the file without having to be *logged in* .

Name
729.png

External ID
01d101aac0603e9fac916fc15761a2c8c6705536

Category: None
Main folder: Releases Integria 5.0
Public link:

Preview file:

Description:

File size : 0.3 KB

Start +

Access management

The objective of this section is to relate the categories that we have created within Downloads, with the different groups configured in **Integria IMS system**.



Descargar gestión de acceso por categoría

Categorías/grupos asignados

Categoría	Grupo	Borrar
Tool downloads	All	

Crear

That way we achieve a folder access control system, since an item that belongs to a category is assigned a set of groups (one or more) that define the users who may or may not have access to said item.

Descargar gestión de acceso por categoría



Crear un nuevo acceso de categorías

Categoría	<input type="text" value="Integria 5.0"/>
Grupo	<input type="text" value="General Customer Support"/>

Crear

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